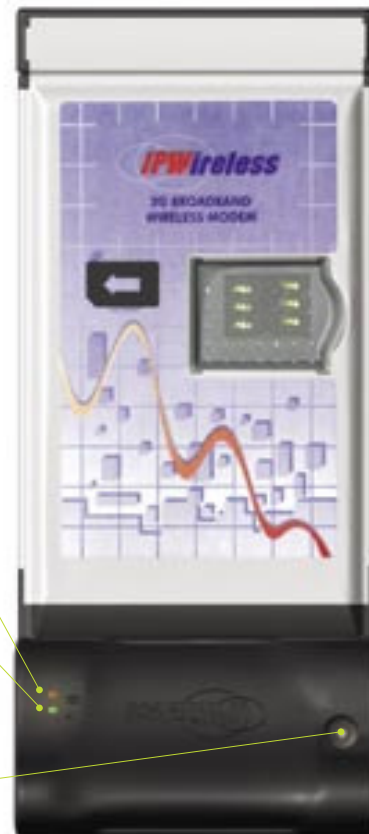


PC Card Connection Kit

WOOSH PC CARD



Power Indicator

Coverage Status Indicator

When transmitting the indicator light flashes. When a solid signal has been found the indicator glows green.

Antenna Port

Important Notes

To receive the best signal from the Woosh PC Card you must use the PC Card external antenna provided. Please refer to the separate PC Card external antenna instructions in the Connection Kit for how to use the antenna.

When you reach the License Agreement screen, the installation will not proceed unless you accept the terms of the License Agreement.

In order for the registration process to complete successfully you will be required to have Internet Explorer 6.0 or above, and allow your notebook to accept 'cookies'. For more information about enabling cookies please refer to Trouble Shooting Tips.

If you have a Mac operating system you must be using Mac OS 10.3.8 or higher to run the PC Card Software. Please refer to the Install & Setup CD for detailed installation instructions for Mac OS users and see Helpful Hints for Mac OS on P.27.

Safety Information

Important Notice: To ensure compliance with the New Zealand Standards NZS 2772.1 (1991) at all times, the Woosh PC Card should not be operated while either hand held or body mounted. In normal use the Woosh PC Card and/or antenna should be at least 10cm from the body.

Helpful Hints

How do I Connect & Disconnect?

Once your notebook has restarted, click on the **PC Card dialler icon** on your Desktop (or Program Menu) and the Wireless

Broadband Status Monitor will open. Click on the <Connect> button. When the PC Card has connected successfully to the Woosh network, the Wireless

Broadband Status Monitor will disappear and you will be able to open your browser and start surfing!

To disconnect, right click on the **Wireless Broadband Modem Status Monitor** icon in the bottom right hand corner of your screen, then click the <Disconnect> button.

How do I swap between the PC Card and Modem?

If you are running **Windows XP** or **Windows 2000** you will be able to **swap between the PC Card and the Modem on the same notebook**.

All you have to do is remove the PC Card, reconnect the Modem and reboot your notebook. You will always have to reboot your notebook in between changing the hardware. If you are running Microsoft ME you will only be able to run the Woosh PC Card or a Woosh Modem, not both.

How do I check the PC Card Signal Strength?

Please note you must NOT be connected to the Woosh Wireless network when checking

the PC Card signal strength. If you are connected to the Woosh Wireless network, click <Disconnect> before checking the Signal Strength.

By hovering your mouse over the Signal Quality Monitor it should show additional information (see to the left below). It is important to get a Delta reading of at least 5, but the higher the better. If the Delta is less than 5, this may indicate interference. This may be resolved by repositioning your notebook and external antenna to change the statistics seen on the Status Monitor. e.g. A good signal would look something along the lines of RSCP-76dBm, ISCP -85dBm and show a Delta of 9dB.

How do I upgrade to a PC Card for Windows Millennium Edition?

- 01 Uninstall the Woosh Modem dialler by clicking on your Start Menu>Settings>Control Panel.
- 02 Click on the Add/Remove Programs icon.
- 03 Find and select "IPWireless PC Software" and click <Add/Remove>. When you see the

Woosh Maintenance Menu screen click <Remove>.

04 When you are asked if you want to keep or remove your username and password click <No, Keep Username/Password>. (This option is highlighted by default).

05 When you see the Read Only File Found screen, click <Yes> (This option is highlighted by default).

06 Once you have successfully uninstalled your old dialler you will see the screen "Woosh Remove Complete". Click <Finish> and you will be taken back to your desktop.

07 Once back at your desktop, insert the Installation Setup CD and follow the on-screen instructions.

08 Once the installation of the PC Card software is complete you will see the screen "Woosh Install Complete". Click <Finish>. Then you will be asked to reboot. Click <Yes>.

09 Click on the PC Card dialler icon on your desktop, connect to the network and start surfing! (You won't need to register again because you kept your existing username and password).

02 If you have more than one Woosh Modem device installed, select the device you wish to connect (e.g. "IPWireless USB Modem").

03 Select "Connect".

If this connection method fails, then

01 Check that your network and ISP authentication settings are correct.

02 Ensure you have an adequate signal level before you connect by clicking on the Wireless Dialler menu icon at the top right of the screen.

How do I upgrade to a newer Software version?

- 01 Disconnect the PC Card connection and remove the PC Card from your computer.
- 02 Install the new Wireless Dialler.
- 03 Reboot your computer.

How do I uninstall my Software?

- 01 Disconnect from any PC Card connections and remove the PC Card from your computer.
- 02 Navigate to /Library/Pref-erencePanels and drag the file DiallerPrefs.prefPane to the Trash.
- 03 You will need to enter your Mac password to complete the removal of the PC Card drivers.



Helpful Hints for Mac OS

How do I connect to the Internet using my Mac OS?

01 Click on the Internet Connect icon on the menu bar.

PC Card Trouble Shooting Tips

If you can't find your problem listed here, go to www.woosh.com and refer to Customer Support for more information. If it's not listed there, call the Woosh Contact Centre 0800 4 WOOSH (0800 4 96674).

No Signal Indicators Are Illuminated.

Once you have inserted the Woosh PC Card into your notebook, wait for about thirty seconds while it 'finds' the network. If you still don't see any signal light indicators, try moving closer to a window, or repositioning the external PC Card antenna for a better signal.

Driver Installation Fails Due To 'Digital Signature Not Found'.

You need to temporarily configure your system to allow installation to continue. Once installation is complete, you can revert to your original configuration.

01 Right click 'My Computer' and select 'Properties'. From the dialogue box, choose 'Device Manager'.

02 Under the 'Hardware' tab choose 'Driver Signing'.

03 Within the 'File Signature the 'Ignore' option and click 'Apply Change'.

04 Repeat the installation procedure as before.

Registration Fails Because Notebook Does Not Accept 'Cookies'.

You need to temporarily configure your browser (e.g. Internet Explorer, Netscape) to accept cookies. Once registration is complete, you can disable receipt of cookies. See the 'Help' section of your browser for instructions on how to set cookie preferences.

The Connect And Disconnect Buttons Are Not Highlighted On The Status Monitor Screen But You Are Getting A Signal.

Try restarting your notebook. If the problem persists please contact the Woosh Contact Centre on 0800 4 WOOSH (0800 4 96674).

Error Message 'Invalid Password'.

This could be caused by one of the following:

01 Check that your username and password were entered correctly under both networks and ISP tabs. e.g. username@woosh.co.nz and password.

02 Please be aware that the Woosh service does not allow more than one simultaneous connection to the network with the same username and password. To avoid this happening, it is important that you keep your username and password secret.

My Registration Failed Because I Lost Signal

If the Online registration fails click on the Wireless Broadband Modem Dialler icon, which will result in the Wireless Broadband Status Monitor program automatically starting and browsing to the registration page.

Error Message 'No Answer' Or Woosh PC Card Not Responding.

This means the base station you are connecting to may be experiencing problems. Try restarting your notebook. Alternatively, please call the Woosh Contact Centre on 0800 4 WOOSH (0800 4 96674) for more information.

Modem Firmware

To find out the Modem's Firmware version, go to the Device tab in the Modem Dialler, and look for the 'Application' field in the Modem Software section, i.e. 5.2.1.16a.

You may need to Upgrade your Modem Firmware. You can find out the current Modem Software version by visiting www.woosh.com/modemupgrade

If your Modem does not have the latest version, there are three ways you can upgrade your Modem:

01 Download the Modem Upgrade Tool from www.woosh.com/modemupgrade

02 Go to the Tools tab of the Modem Dialler, and click 'Download and Install Upgrade'. When the firmware has downloaded, click 'Upgrade Modem' to complete the process.

03 The CD contains the Firmware upgrade utility in the 'Modem Connection Kit' section of the Info page.