



Call Restriction user guide

Introduction

The Call Display user guide will provide the information that will assist you to use your Call Restriction service to your maximum advantage. With Call Restriction you can manage chargeable calls (calls made outside your calling area, 0900 services or mobile calls) made from your home phone.

How does it work?

- Chargeable calls cannot be made from your phone when Call Restriction is activated
- To make a chargeable call, simply turn Call Restriction off by dialling 1881 and entering a four digit PIN number
- Turn Call Restriction on again when you've finished

Things you should know

- Call Restriction does not prevent incoming collect or transfer charge calls.
- You will still be able to make calls to 111 emergency services, Telecom service numbers and numbers beginning with 0800, 0508, 012, 0502.
- You need to have a Woosh Bundle of Joy account to buy Call Restriction
- Woosh requires 30 days notice of cancellation of this Smartphone service. This means the usual charges will continue to apply for 30 days after the date you cancel your service, even if it is disconnected within that period
- Please note that in some cases this service may not be available or is limited due to network constraints and incompatibility with other products and services

Call Restriction requires a touchtone phone and is not available in all areas.

Instructions

To turn Call Restriction on, follow these simple steps:

- Lift the handset and wait for the dial tone
- Dial 1880, followed by your four digit PIN
- Wait for the confirmation tone (long-short-long)
- Hang up

To turn Call Restriction off so you can make a chargeable call:

- Lift the handset and wait for the dial tone
- Dial 1881, followed by your four digit PIN
- Wait for the confirmation tone (long-short-long)
- Hang up
- Lift the handset and dial the chargeable number

Turn Call Restriction on again when you have finished your chargeable call.